



PG DRIVES TECHNOLOGY

Please pass to:

**Marketing Manager,
Service Manager,
Training Manager**

PG Drives Technology are pleased to announce two exciting new initiatives, which are designed to help You and Your Customers.



eWarranty

This allows a dealer to report a defective controller, via the web, to PG Drives Technology. We will then dispatch a replacement controller by the next working day, directly to the dealer. The replacement controller will be programmed exactly as the defective controller. The defective controller will also be collected by PG Drives Technology, at our cost.

Not only does **eWarranty** ensure rapid and efficient controller replacement, but your and your customer's spare part stocks will be greatly reduced, as PG Drives Technology effectively hold your controller stock.

eWarranty also has interactive diagnostics, which offers help and advice in order to reduce the possibility of a controller being returned when it is not in fact defective.

eWarranty will give you a competitive service edge within the mobility industry, if you wish to know more please visit the Service Centre section of our website, www.pgdt.com; or contact Natasha France on +44 (0)1425 271444 or francen@pgdt.com.



Global Opportunities for Accreditation Learning and Support

GOALS is a Training Programme which covers many aspects of PG Drives Technology's products. The training modules are designed to help you and your customers in the installation, programming and diagnosing of mobility vehicles.

Training Courses will be run at PG Drives Technology's own facility or may be conducted at locations more suitable for yourself, such as dealer training days. Custom courses can also be developed to help you train your customers more exactly in their needs.

To find out more about GOALS please contact Stuart Corr at corr@pgdt.com